

# Telehouse Vietnam

Location: FPT Building, Pham Hung Street, Cau Giay District, Hanoi, Vietnam



## Telehouse Vietnam

Japan's leading telecom provider KDDI now offers in conjunction with Vietnam's leading system integration provider FTP Information systems a brand new state-of-the-art data center in the commercial district of the capital Hanoi. As one of the global colocation sites of KDDI, Telehouse Vietnam offers businesses the ability to build and operate a stable ICT network and fulfill the need for a dependable local back-up facility in one of the fastest growing nations in East Asia.

Operating to the global set of Telehouse standards, the 1,900m<sup>2</sup> Hanoi facility will serve as the ideal communication platform for companies that require a total business continuity package helping customers to streamline their operations and reduce their IT costs.

Due to the frequency of commercial power outages in Hanoi, Telehouse have taken precautions to ensure the facility is always running smoothly and uninterrupted, in order to maintain our highly competitive service level agreements. In addition, Telehouse Vietnam employ fully trained 24/7 all year round facility operators within our data center to monitor and manage your enterprise or mission-critical equipment.

### Colocation Options:

- Rack colocation - customer's equipment is installed in a 19-inch,

individually locked cabinet

- Cage colocation - dedicated space enclosed inside a cage for clients seeking a higher level of security
- Open-space colocation - customers can install and set up their own racks

### Power:

- Standard power per rack at 2.5kVA with scalable options up to 5kVA
- Power to service area received via loop distribution system
- Redundant diesel generator with a minimum of 48 hours autonomy at full capacity
- N+1 redundant UPS system capacity at 15 minutes fully charged
- Availability of dual power feeds for a single rack

### Environment:

- State-of-the-art high-volume air-conditioning system
- N+1 redundant climate control configuration
- Hot aisle/cold aisle zone design
- 450 mm raised floor design with airflow space to provide the most efficient cooling
- Average floor load at 500kg/m<sup>2</sup>
- Independent humidity and dehumidification control system
- Temp maintained at 22°C±10% Humidity: 55%±10%
- Water leakage detection system in place





**Connectivity:**

- A carrier neutral facility offering a wide choice to all customers
- Able to connect to all ISPs and carriers in Vietnam

**Fire Detection and Suppression:**

- The fire suppression system installed uses FM-200 gas system ensuring no damage to customer equipment
- Very early smoke detection alarms (VESDA) throughout the facility

**Security system:**

- 24/7 on-site personnel monitoring security of premises

- 24/7 CCTV surveillance cameras installed around data center
- Photo identification required for site access
- IC card issued at main reception to authorised individuals for access to customer space
- Biometric authentication by fingerprint verification at the entrance of customer space

**Additional Managed services:**

- System and network monitoring service
- Proactive ping and internet monitoring of customer infrastructure
- Reporting service on network traffic

and customer equipment

- Tape/DAT backup solution
- LAN/WAN operation
- Planning and designing services for customer IT systems

Telehouse Vietnam has been awarded the ISO/IEC 27001 Information Security Management Certification. This specifies the requirements for establishing, implementing, operating, monitoring, reviewing, maintaining and improving a documented Information Security Management System within the context of the organization's overall business risks including specific requirements for the implementation of security controls.

**Home to your global ICT solutions**

Telehouse now offer full end-to-end ICT solutions from design to implementation such as IP connectivity, system integration, LAN and software installation, system monitoring and virtual servers as well as premium data centers.

Speak to a member of our sales team regarding your requirements and we will propose the right solution for you. Telehouse can also assist in improving the efficiency of your existing IT infrastructure and the management of a comprehensive IT migration plan.

**Contact Our Sales Team:**

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